



Haverling

L O N D O N B O R O U G H

ENVIRONMENT OVERVIEW & SCRUTINY SUB-COMMITTEE AGENDA

7.00 pm

**Tuesday
4 December 2018**

**Town Hall, Main Road,
Romford**

Members 6: Quorum 3

COUNCILLORS:

Sally Miller
John Mylod (Chairman)
Jan Sargent

Carole Beth
Judith Holt
Matt Sutton (Vice-Chair)

**For information about the meeting please contact:
Richard Cursons 01708 432430
richard.cursons@onesource.co.uk**

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

What is Overview & Scrutiny?

Each local authority is required by law to establish an overview and scrutiny function to support and scrutinise the Council's executive arrangements. Each overview and scrutiny sub-committee has its own remit as set out in the terms of reference but they each meet to consider issues of local importance.

The sub-committees have a number of key roles:

1. Providing a critical friend challenge to policy and decision makers.
2. Driving improvement in public services.
3. Holding key local partners to account.
4. Enabling the voice and concerns to the public.

The sub-committees consider issues by receiving information from, and questioning, Cabinet Members, officers and external partners to develop an understanding of proposals, policy and practices. They can then develop recommendations that they believe will improve performance, or as a response to public consultations. These are considered by the Overview and Scrutiny Board and if approved, submitted for a response to Council, Cabinet and other relevant bodies.

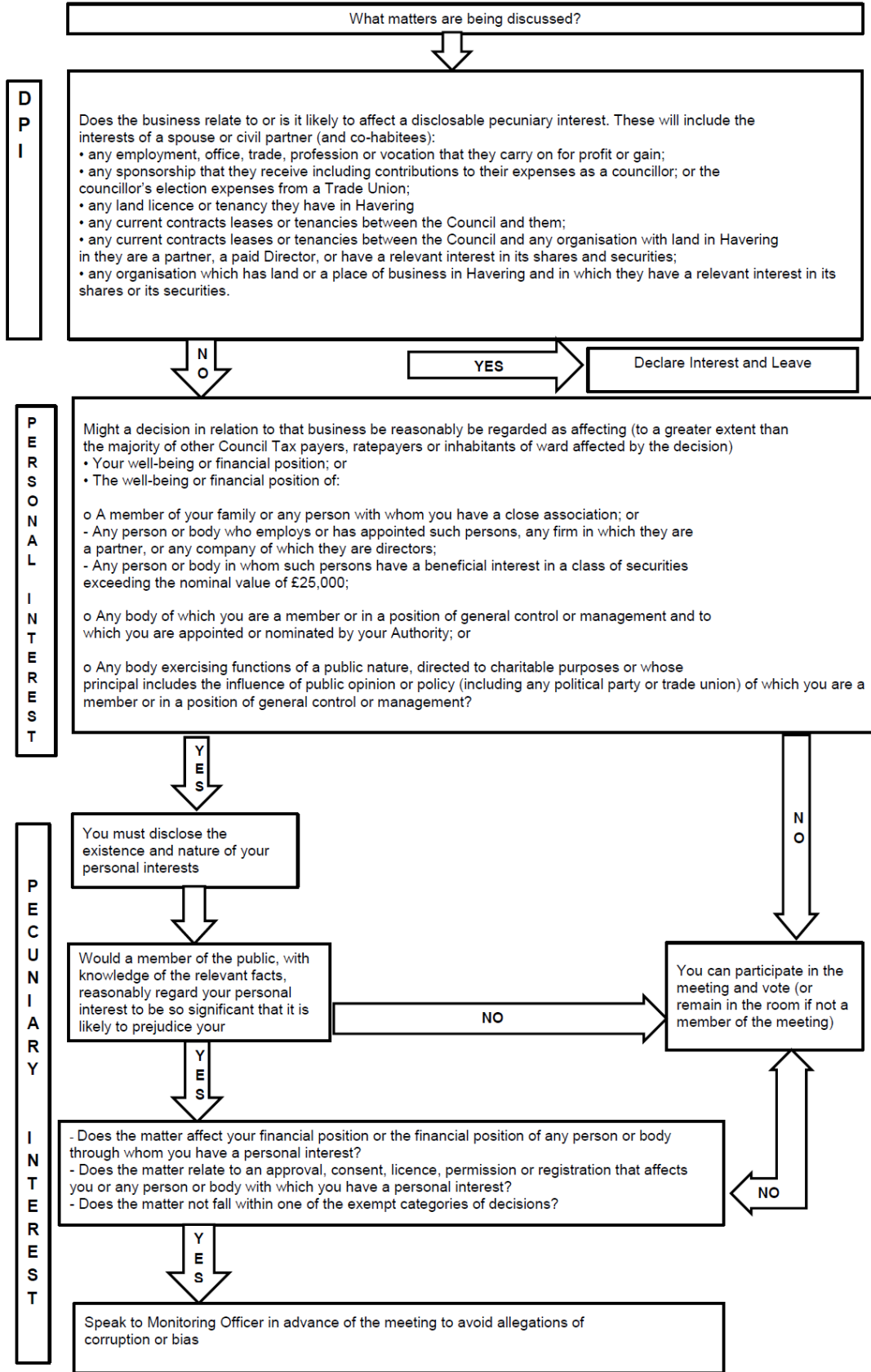
Sub-Committees will often establish Topic Groups to examine specific areas in much greater detail. These groups consist of a number of Members and the review period can last for anything from a few weeks to a year or more to allow the Members to comprehensively examine an issue through interviewing expert witnesses, conducting research or undertaking site visits. Once the topic group has finished its work it will send a report to the Sub-Committee that created it and will often suggest recommendations for the Overview and Scrutiny Board to pass to the Council's Executive.

Terms of Reference

The areas scrutinised by the Committee are:

- Environment
- Transport
- Environmental Strategy
- Community Safety
- Streetcare
- Parking
- Social Inclusion
- Councillor Call for Action

DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF



AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) – received.

3 DISCLOSURE OF INTEREST

Members are invited to disclose any interests in any of the items on the agenda at this point of the meeting.

Members may still disclose any interests in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 1 - 4)

To approve as a correct record the Minutes of the meeting of the Committee held on 11 September 2018 and authorise the Chairman to sign them.

5 GERPINS LANE RRC UPDATE (Pages 5 - 12)

Andrew Beesley
Head of Democratic Services

This page is intentionally left blank

**MINUTES OF A MEETING OF THE
ENVIRONMENT OVERVIEW & SCRUTINY SUB-COMMITTEE
Town Hall, Main Road, Romford
11 September 2018 (7.00 - 8.45 pm)**

Present:

Councillors Sally Miller, John Mylod (Chairman), Jan Sargent, Carole Beth, Judith Holt and Matt Sutton (Vice-Chair)

No apologies for absence were received.

6 MINUTES

The minutes of the meeting held on 17 July 2018 were agreed as a correct record and signed by the Chairman.

7 QUARTER 1 PERFORMANCE INFORMATION

The Sub-Committee considered the Corporate Performance Report for Quarter 1.

The report and attached presentation provided an overview of the Council's performance against the performance indicators selected for monitoring by the Sub-Committee. The presentation highlighted areas of strong performance and potential areas for improvement.

Two Performance Indicators had been included in the Quarter 1 2018/19 report and presentation. The Waste tonnages indicator had been assigned a 'red' status, whilst the fly-tipping indicator had been assigned a 'green' status. This was a fall in performance on the position reported at the end of Quarter 4, when both indicators were rated 'green'.

Members were advised that the waste tonnage performance indicator had potential future financial implications in that, as costs continued to rise year on year, without controls to restrict waste volumes, campaigning on its own will not be enough to mitigate the potential £10m rise in costs by 2027. The plans to address this would be raised through the appropriate channels as necessary.

The Sub-Committee **noted** the contents of the report and presentation.

8 COMMUNITY TOILET - BRIEFING PAPER

The Sub-Committee considered a briefing paper on the subject of the Community Toilet scheme.

The objectives of community toilets were to introduce a new way of providing public toilet facilities across the borough; this was done by funding local businesses to offer free access to their toilet facilities to members of the public. The facilities were checked to ensure they met a suitable level of access, cleanliness and safety. It was a positive step towards addressing the issue of a lack of public toilets, and a step toward improving local collaboration and partnership.

Members noted that the Council currently had nine automated public conveniences (APC's) which were run by an external contractor JC Decaux as part of a wider contract encompassing street furniture and advertising boards. Some of the APC's had been subject to vandalism and anti-social behaviour particularly the unit in Hilldene Avenue. The APC's were not particularly pleasant to use and certain groups, particularly women and children, were reluctant to use them. The contract with JC Decaux was due to expire in August 2019.

Members **noted** the contents of the briefing paper.

9 HIGHWAYS CAPITAL PROGRAMME - OVERVIEW

Members received a presentation relating to the Council's Highway Investment Programme.

The presentation highlighted that Havering had 740km of carriageway (460 miles) and 1,070km of footway (665 miles).

Members noted that there was a jointly procured, with the London Borough of Barking & Dagenham, highways contract with Marlborough Surfacing Ltd which had commenced in April 2017.

2018/19 would see a planned maintenance budget of £2m and a reactive maintenance budget of £1.7m.

The planned maintenance used capital money and was usually a 50/50 split between footways and roads.

Reactive maintenance involved officers inspecting every road and footway across the borough at least once a year with key areas such as outside shopping areas inspected as frequently as monthly. Safety defects were repaired and Havering had a good record when it came to insurance and liability claims.

There had previously been a need for a more overtly objective approach to prioritising spend.

Horizons was a software mapping tool that helped identify where best to spend available money with prescribed treatment types. Geographical information could be inputted and weighting of inputs amended.

Horizons outputted sections of roads and footways with suggested treatment types based on available funding. Onsite validation and verification was then carried out by engineers.

The programme of footways and carriageways for 2018/19 had been compiled and was targeting the “worst-first”.

A condition survey of the entire borough would be carried to inform next year’s programme.

Members **noted** the presentation.

Chairman

This page is intentionally left blank

ENVIRONMENT OVERVIEW AND SCRUTINY SUB-COMMITTEE, 4 DECEMBER 2018

Subject Heading:	Gerpins Lane RRC - Update
CMT Lead:	Steve Moore
Report Author and contact details:	Richard Cursons, 01708 432430, Richard.cursons@onesource.co.uk
Policy context:	An overview of the Gerpins Lane RRC will be presented at the meeting.
Financial summary:	No impact of presenting of the overview itself which is for review only.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	[X]
Places making Havering	[]
Opportunities making Havering	[]
Connections making Havering	[]

SUMMARY

An overview of the Gerpins Lane RRC for the Sub-Committee will be presented at the meeting.

RECOMMENDATIONS

1. The Sub-Committee to note the overview.

REPORT DETAIL

The Sub-Committee will receive a presentation on the Gerpins Lane RRC

IMPLICATIONS AND RISKS

Financial implications and risks: None of this covering report.

Legal implications and risks: None of this covering report.

Human Resources implications and risks: None of this covering report.

Equalities implications and risks: None of this covering report.

APPENDICES

Appendix A



Haverling

LONDON BOROUGH

Gerpins Lane RRC Update

Environment Overview & Scrutiny Sub-Committee

04 December 2018

Gerpins Lane ANPR

Background: - Operated by Renewi under contract to the East London Waste Authority.
- System introduced in 2014, made more robust in summer of 2018.

Method: - Frequent users (7 or more visits in rolling month) issued with a letter to contact the council who will verify the nature of their visits and if appropriate approve future access.

Aim: - To deter commercial waste being disposed of in cars.

Comms: - LBH & ELWA websites advise residents what to do upon receipt of letter.
- Due to a small number of enquiries, officers raised concerns with ELWA and subsequently more information was made available for residents and Councillors.

Gerpins Lane ANPR – ELWA Context

- Issues:**
- Software error in early October led to the letters being issued incorrectly. System promptly reset to avoid any further customers being affected.
 - ELWA has changed the wording of its letters to make them more reassuring.
 - Site staff to engage more with site users when they issue letters.
- Impact:**
- 650 letters issued since July out of over 100,000 visits (0.65% of visits) compared to around 450 at other sites. Gerpins Lane has a higher footfall and therefore a higher number was to be expected.
 - Reduction in traffic at Gerpins Lane - 29,500 visits Oct 2017 to 25,500 in 2018
 - Reduction in waste tonnages at the site – 900t in Aug; 240t in Sept & Oct respectively.
 - ELWA have received 0 official complaints & 30 access enquiries.
- Future:**
- System remains under review and Officers are in discussion with constituent borough officers.

Gerpins Lane ANPR – LBH Context

Monitoring:

- LBH officer visits the site at least once a week.
- Environment Business Support keep a list of access requests and authorisations.
- No bans so far, however the reduction in tonnage may indicate that the system is having an effect of discouraging inappropriate use.

Impact:

- £16m annual Levy, increasing by £1m per year
- LBH has received 8 enquiries and 5 complaints since August.
- Around 10 requests in November
- Callback turnaround time remains within agreed 2-day timescale.

Future:

- System remains under review and Officers are in discussion with ELWA and the other ELWA borough officers at monthly meetings, and in between.

Any questions?

